

COLLIS REAL SHOWERS

PRODUCT WARRANTY

There is 15 years (5 years on the finish -Matte-Black / Brushed Nickel) Replacement Guarantee on the Collis range of Shower products. You are entitled to a replacement or refund for the failure of the product in performance or in manufacturing.

All Showers must be installed complying to Standards AS/NZ 3500 or relevant Local Authority requirements.

Mains or High-Pressure Shower Units, may not be suitable for gravity fed water units, certain instantaneous water systems and low pressure under 150KPA, Tempering valves and Thermostatic mixing valves.

When fixing units ensure the male/female Connecting Thread do not damage the flow controllers.

We recommend that all showers should be installed by a licensed plumber/ tradesperson.

Installation is acceptance of goods. If the item is incorrect or damaged, we must be notified before installation.

Proof of purchase is required for all claims. Photos may be required.

The warranty only applies to the original owner, and is not transferable.