

October 19th 2021

Bathe Pty Ltd
25 John Street
LEICHHARDT NSW 2040
AUSTRALIA

Declaration: 10 year Guarantee Eurowa Bathtub in Australia made by Kaldewei

Franz Kaldewei GmbH & Co.KG Germany ("Kaldewei"), the manufacturer of Eurowa bathtubs which contains material which is 2.3mm thickness steel enamel, guarantees the Eurowa bathtub for a period of 10 years. The benefits to the consumer given by the warranty are in addition to other rights and remedies of the consumer under a law in relation to the goods or services to which the warranty relates.

The guarantee shall apply exclusively to defects arising from design and manufacturing faults for which the manufacturer is responsible. This guarantee shall only apply if the bath has been installed by a qualified installation contractor in compliance with the relevant requirements. These include the proper installation of appropriate waste fittings, or waste and overflow fittings, each with dual lip seals. This guarantee shall not apply if the bath is modified or fitted with non-Kaldewei accessories, or if Kaldewei accessories are not fitted by qualified persons as described above. This guarantee shall not apply if the product is used other than for its intended purposes. This guarantee shall be given subject to proper use and care of the product and its enamel finish, including the easy-clean finish.

This guarantee only applies to new items purchased through an authorised Kaldewei stockist and does not apply to ex-display or second-quality items. The warranty can only be relied upon by the purchaser of the new item and is not transferable.

The guarantee period shall be 10 years from the date of purchase. Defects arising from design or manufacturing faults as defined above must be reported to Kaldewei's nominated agent – Bathe Pty Ltd or Kaldewei in writing to the address stated herein within a period of four weeks from the date the defect is discovered. Notice of the defect must be accompanied by the original proof of purchase. Kaldewei will bear the expense of claiming the warranty provided that any claim for expenses incurred in making a claim under this warranty is sent to Kaldewei at the address stated herein.

In the event that a claim is upheld, Kaldewei may, at its own discretion, choose to repair the original product, provide a replacement, or provide financial compensation for the loss of value of the purchased bathtub. This guarantee shall not entitle the purchaser to any additional claim, including damage or loss of any nature, reimbursement of installation and removal costs, or the cost of delivering a replacement product.

This guarantee period shall not apply for anti-slip and full anti-slip surface.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



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