



## **All DADOquartz® bathtubs & basins are covered by our Lifetime Warranty.**

If you would like to register your DADOquartz® warranty, [click here](#).

Limited residential guarantee on bathtubs and basins made from DADOquartz®.

Items not purchased directly from an Authorised Dealer will not apply.

We guarantee that all products will be free from defects in materials and craftsmanship from the date of purchase regardless of the delivery or installation date, and for the lifetime of the product.

Warranties only apply to first-time owners. Therefore, the name that appears on original invoice.

Written notice of any defect must be given within ten days of the time the defect is discovered and must be accompanied by proof of purchase and contact details of the installer.

Warranty is void if the products are not water tested prior to installation or if not installed per our installation instructions and by a professional/licensed plumber or installer.

DADOquartz® will not be responsible for the cost of removing or reinstalling the bathtubs, or costs associated with any adjacent materials.

DADOquartz® does not warrant leaks associated with improper waste and overflow installation.

Blemishes, air holes or casting marks on the underside of the bathtub are not considered defects and do not affect the performance or quality of the bathtub.

Due to the inherent nature of the natural stone and its appearance, slight variations in the surface of the product are not considered defects or flaws. Variations in the surface do not compromise the structural integrity of the product.

Tolerance on dimensions: ± 5%.

Exposure to strong chemicals may cause damage to the product and will result in the product warranty being void.

The guarantee does not cover defects, damage or failure caused by the installer, carrier, user or any other person. Chips, cracks and scratches can be repaired by a qualified technician at the owner's/user's expense.

The following is specifically excluded under this warranty: careless handling; modification of any type for any reason; connections supplied by the installer; misuse; incorrect or improper maintenance; incorrect or inadequate water use; use of improper cleaners and/or chemicals; lack of maintenance; or extraordinary acts of God.

Display floor models and overstock sale units are excluded from this guarantee.

DADOquartz® is not liable for incidental or consequential damage, loss of time, inconvenience, incidental expenses, labour or material charges, or any other costs related to the sale of products, or the application of any warranty or from any cause such as water damage to carpeting, floors or ceilings.

The warranty does not include labour, transportation or other costs incurred in the removal and/or re-installation of the original unit or replacement unit.

Costs related to obtaining access for repair are not covered. The warranty is limited to the repair and/or replacement of the products.

#### FULL WARRANTY TERMS & CONDITIONS

Unfortunately we do not live in a perfect world, but in keeping with our philosophy of creating wellness of body and mind, we will at all times strive to deal with situations in such a manner.

#### WARRANTY – BATHTUBS & BASINS, made from DADOquartz®

DADOquartz®, hereinafter referred to as “ DADOquartz®”, provides the following limited residential guarantee on the products as detailed herein:

- Bathtubs and basins made from DADOquartz®, hereafter referred to as “products”.
- DADOquartz® guarantees that all products will be free from defects in materials and craftsmanship from the date of purchase regardless of the delivery or installation date, and for the lifetime of the product.
- The following warranty conditions apply:
- Warranties only apply to first-time owners. Therefore, the name that appears on the invoice.
- Written notice of any defect must be given within ten days of the time the defect is discovered and must be accompanied by proof of purchase and contact details of the installer.
- Only for use in South Africa to the original purchaser for personal or single-family use.
- Due to the inherent nature of the natural stone and its appearance, slight variations in the surface of the product are not considered defects or flaws. Variations in the surface do not compromise the structural integrity of the product. Tolerance on dimensions: ± 0.25” (6mm). All dimensions are approximate. Structure measurements must be verified against the unit to ensure proper fit.

- The guarantee does not cover defects, damage or failure caused by the installer, carrier, user or any other person. Chips, cracks, and scratches can be repaired by a qualified technician at the owner/user's expense.
- The warranty does not include labour, transportation or other costs incurred in the removal and/or reinstallation of the original unit or replacement unit. Costs related to obtaining access for repair are not covered.
- The foregoing guarantee is exclusive and in lieu of all other warranties, including any other guarantee of quality, express or implied, and including any guarantee of merchantability or any guarantee of fitness for any particular purpose.

#### Disclaimer

The manufacturer pursues a policy of continual development and improvement, and as such, product specifications may be changed without prior notice. All dimensions listed herein are only intended as a guide. Cast products are subject to size variants of +/- 5%. The exact colour and finish of the products may vary from those depicted in the brochure. In addition to the natural matte white and polished finish, DADOquartz® bathtubs and basins are now available in custom matte colours. For absolute clarity in the selection of options, the manufacturer recommends visiting the nearest DADOquartz® approved stockist.