

**BATH SERIAL NUMBER:**

## GARANTIEPASS GUARANTEE

**BADE- UND DUSCHWANNEN** aus Kaldewei Stahl-Email 3,5 mm und Kaldewei Stahl-Email 3,5 mm mit Perl-Effekt.

**BATHS AND SHOWER TRAYS** in Kaldewei steel enamel 3.5 mm and Kaldewei steel enamel 3.5 mm with easy-clean finish.



### **30-year guarantee with Kaldewei steel enamel**

Franz Kaldewei GmbH & Co. KG, (Kaldewei) guarantees this bath or shower tray for a period of 30 years. Our guarantee does not affect any warranty claims you may have against the seller of this bath or shower tray. This guarantee is an additional service that we provide to our customers and the benefits to the consumer given by the guarantee/warranty are in addition to other rights and remedies of the consumer under a law in relation to the goods or services to which this warranty relates. The scope of this guarantee is as follows:

This guarantee shall apply exclusively to defects arising from design and manufacturing faults for which the manufacturer is responsible and Kaldewei will bear the expense of claiming the warranty provided that any claim for expenses incurred in making a claim under this guarantee is sent to Kaldewei or its nominated Agent – Bathe Pty Ltd (Bathe) - in writing at the address stated herein.

Where a bath or shower tray is equipped with the easy-clean finish, the guarantee shall also apply to this surface finish. If the bath or shower tray is used other than as directed, or the coated enamel surface is cleaned other than as directed, this can result in damage to or destruction of the easy-clean finish, irrespective of any damage to the enamel itself.

The European DIN EN 14516 and DIN EN 14527 standards (baths and shower trays for domestic purposes) describe the durability requirements of enamel surfaces and the test methods and procedures. They do not apply to the easy-clean finish, however.

This guarantee shall only apply if the bath has been installed by a qualified installation contractor in compliance with the relevant requirements. These include the proper installation of appropriate waste and overflow fittings with dual lip seals. The guarantee shall not apply to the anti-slip, full anti-slip and KALDEWEI SECURE PLUS finishes

This guarantee shall not apply if the bath is modified or fitted with non-Kaldewei accessories, or if Kaldewei accessories are not fitted by qualified persons as described above. Waste fittings and overflows are excluded from this warranty.

This guarantee only applies to new items purchased through an authorised Kaldewei stockist and does not apply to ex-display or second-hand items. The warranty can only be relied upon by the purchaser of the new item and is not transferable.

The guarantee period shall be 30 years from the date of purchase. Please ask your dealer to confirm the date of purchase on your guarantee card. Defects arising from design or manufacturing faults as defined above must be reported to Kaldewei or its nominated Agent - Bathe in writing at its address referred to herein within a period of four weeks from the date the defect is discovered. Notice of the defect must be accompanied by this guarantee card and the original proof of purchase.

In the event that a claim is upheld, Kaldewei may, at its own discretion, choose to repair the original product, provide a replacement, or provide financial compensation for the loss of value. This guarantee shall not entitle the purchaser to any additional claim, including damage or loss of any nature, reimbursement of installation and removal costs, or the cost of delivering a replacement product.

If a claim is successful under the terms of this guarantee, the guarantee period shall not be extended.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

## Care instructions for Kaldewei steel enamel 3.5mm

1. After use, rinse the surface with water and wipe with a damp cloth, chamois or sponge.
2. Remove light marks with a mild household detergent or mild all-purpose cleaner; soak heavier marks for around 15–20 minutes before cleaning.
3. Calcium deposits may be avoided by ensuring that all fittings are properly sealed and that all water is removed after use. Any calcium deposits that do occur can be removed with a hand-hot 1:1 solution of vinegar and water. (Do not use concentrated vinegar.) After cleaning, rinse the surface thoroughly. Do not use coarse, abrasive powder cleaners or highly acidic cleaners. Always observe the care instructions for the fittings on your shower tray or bath.
4. When using a drain cleaning product, please read the manufacturer's instructions carefully and pour the cleaner directly into the wastepipe. Splashes on the enamel are to be avoided or removed immediately.
5. For more thorough cleaning at intervals, or to remove heavier marks, use Kaldewei enamel powder or Kaldewei enamel care from the Kaldewei accessory range\*.

Surface damage caused by incorrect treatment can often be repaired using the Kaldewei enamel pen\* or the Kaldewei enamel set\*.

\*Products not available in E.

## Care instructions for Kaldewei steel enamel 3.5 mm with easy-clean finish

In order to retain the easy-clean finish on your bath or shower tray made of Kaldewei steel enamel 3.5 mm for 30 years to come, please observe the following care instructions:

1. After use, rinse the surface with warm water and wipe with a soft, damp cloth or chamois.
2. If your bath or shower tray is more heavily marked, use ordinary dishwasher liquid, a mild household detergent, a mild all-purpose cleaner or a slightly acidic bath cleaner. Apply your chosen cleaner in accordance with the manufacturer's instructions either with a soft sponge, a sponge cloth or a fabric cloth. Heavier marks should be soaked for 15–20 minutes before cleaning.
3. Calcium deposits may be avoided by ensuring that all fittings are properly sealed and that all water is removed after use. Any calcium deposits that do occur can normally be removed with a cloth. More difficult marks can be cleaned with a hand-hot 1:1 solution of vinegar and water. (Do not use concentrated vinegar.) After cleaning, rinse the surface thoroughly. Always observe the care instructions for the fittings on your shower tray or bath.
4. When using a drain cleaning product, please read the manufacturer's instructions carefully and pour the cleaner directly into the wastepipe. Splashes on the enamel are to be avoided or removed immediately.

The following materials will cause permanent damage to the surface of your shower tray or bath: abrasive cleaners, steel wool, scouring pads, strong acidic cleaners, strong alkaline cleaners, detergents and washing powder or detergent/washing powder suds. Do not use Kaldewei enamel care or Kaldewei enamel powder on baths or shower trays with easy-clean finish. These products are suitable only for deep cleaning standard enamel surfaces. Under no circumstances should mortar, tile adhesive or joint filler be allowed to come into contact with the surface of your shower tray or bath. The same applies to building dust, sand, and similar materials. All of these materials are abrasive and will cause damage to the surface finish.

#### Care instructions for anti-slip/full anti-slip

The non-slip effect of the anti-slip/ full anti-slip finish can be impaired by dirt. Care must be taken when cleaning the bath or shower tray so that the roughness of the anti-slip finish is permanently maintained. Detailed care instructions can be found in the Internet at [www.kaldewei.com](http://www.kaldewei.com).

#### Installation instructions for steel enamel baths

- When handling steel enamel baths, care must be taken that they are treated correctly. This applies to their transport, unpacking and installation.
- Kaldewei recommends that baths be fitted during the final installation and that they be covered until all the building work has been completed.
- Various installation systems are available for positioning a bath, depending on the model of the bath:
  - Polystyrene bath support
  - Bath pedestalFor details, please see the installation instructions enclosed with the installation guide.
- Sound insulation  
The requirements of DIN 4109/A1 – Sound Insulation in Building Construction – can generally only be met if suitable sound insulation is fitted. For the above-named installation systems, the Kaldewei bathtub sound insulating set BWS comprises several matched components which together guarantee the best possible insulation.
- The site conditions – such as how the bathroom, toilet etc. are arranged with respect to living rooms and bedrooms, construction of walls and floors – must conform to the requirements of DIN 4109, Guidelines for Planning and Execution.
- Equipotential bonding  
According to the DIN VDE 0100-701 Directive, equipotential bonding must be provided where necessary.
- These installation instructions in further languages can be downloaded at [www.kaldewei.com](http://www.kaldewei.com).



**CENTRO DUO OVAL**

## Installation instructions for steel enamel shower trays

- When handling steel enamel shower trays, care must be taken that they are treated correctly. This applies to their transport, unpacking and installation.
- Kaldewei recommends that shower trays be fitted during the fine installation and that they be covered until all the building work has been completed.
- Various installation systems are available for positioning a shower tray, depending on the model of the tray:
  - Polystyrene shower tray support
  - Shower tray feet Universal 5200 (suitable for trays up to 90 x 90 cm)
  - Shower tray foot frame FR 5300
  - ESR II installation system frameFor details, please see the installation instructions enclosed with the installation guide.
- Sound insulation  
The requirements of DIN 4109/A1 – Sound Insulation in Building Construction – can generally only be met if suitable sound insulation is fitted. For the above-named installation systems, the Kaldewei shower tray sound insulating set DWS comprises several matched components which together guarantee the best possible insulation. The site conditions – such as how the bathroom, toilet etc. are arranged with respect to living rooms and bedrooms, construction of walls and floors – must conform to the requirements of DIN 4109, Guidelines for Planning and Execution.
- Equipotential bonding  
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- These installation instructions in further languages can be downloaded at [www.kaldewei.com](http://www.kaldewei.com).



**PIATTO**

DIESE BADE-/DUSCHWANNE WURDE AUSGELIEFERT AM  
THIS BATH/SHOWER TRAY WAS DELIVERED ON

DATUM DATE

FIRMENSTEMPEL DES INSTALLATIONSBETRIEBES  
STAMP OF INSTALLATION CONTRACTOR

UNTERSCHRIFT SIGNATURE

Die Bade-/Duschwanne ist vor dem Einbau auf Maßhaltigkeit, Farbe, Verzug, Funktionstüchtigkeit und Mängel zu überprüfen. Nach erfolgter Montage sowie Anschluss der Wanne, jedoch vor endgültigem Einbau, ist eine Ablaufprobe vorzunehmen. Es ist zu überprüfen, ob eine einwandfreie Restwasserentleerung stattfindet. Kaldewei übernimmt keine Haftung für Mehrkosten, die aufgrund von Mängeln entstehen, die bereits vor Einbau der Wanne erkennbar sind. Es wird darauf hingewiesen, dass der Installateur eine Prüf- und Hinweispflicht gegenüber seinem Vertragspartner hat, deren Verletzung zum Regressausschluss führen kann.

Prior to installation, the bath/shower tray must be checked for dimensional stability, colour, shape distortion, proper functioning and defects. Once the unit is fitted and the tub is connected, but before permanent installation, a water drainage test must be carried out. It must be checked whether all of the residual water drains completely. Kaldewei cannot be held liable for additional costs resulting from defects which are already apparent before the tub is installed. It should be noted that it is the installer's responsibility to test the unit and inform his contractual partner. Breach of this duty may result in loss of the right of recourse.

## HOW TO MAKE A WARRANTY CLAIM

To make a warranty claim, complete a Technical Service Request available as PDF download from [www.bathe.net.au](http://www.bathe.net.au) and forward with proof of purchase to Bathe. Bathe and/or Kaldewei reserve the right to determine any issue or uncertainty in connection with the warranty

## CONTACT DETAILS

### Bathe Pty Ltd

Address: 25 John Street , Leichhardt NSW 2040

Telephone: 1300 133 320

Email: [service@bathe.net.au](mailto:service@bathe.net.au)

Website: [www.bathe.net.au](http://www.bathe.net.au)

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Telephone: 49 2382 7850

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